

WATER WATCH

Massachusetts

Summer 2021

Mandatory Conservation Program Helps Reduce Water Waste

With the summer heat comes Millbury's annual, mandatory outdoor water conservation program. In effect until October 15, these restrictions are required by Massachusetts Department of Environmental Protection. While not mandatory in Oxford, we also encourage our Oxford customers to join their neighbors in reducing water waste by following these conservation measures.


The restrictions cover sprinklers and automatic irrigation systems, washing vehicles, exterior building surfaces, parking lots, and driveways. These conservation methods will help ensure a sustainable drinking water supply and protect natural resources and stream flow for aquatic life.

Why the focus on outdoor irrigation?

That's where large amounts of water are often wasted. An automatic sprinkler irrigation system typically causes a 40% jump in water usage, much of it wasted on an overwatered landscape.

The most effective time to run sprinklers or irrigation systems is between dawn and 9:00 a.m. Aquarion recommends keeping the amount delivered to no more than one inch of water per week – which is what Mother Nature would normally provide.

For more ways to enjoy healthy landscapes with less water, check out www.aquarionwater.com/watering. And thank you for helping to ensure that Millbury and Oxford always have enough water to meet the most critical needs such as human consumption and fire protection.



Last Digit of Your Address	Water Only On:
0, 2, 4, 6 or 8 (even numbers)	Even-numbered days 12:01 am – 9:00 am, or 5:00 pm – Midnight
1, 3, 5, 7 or 9 (odd numbers)	Odd-numbered days 12:01 am – 9:00 am, or 5:00 pm – Midnight
No address number	Even-numbered days, 12:01 am – 9:00 am, or 5:00 pm – Midnight

Clear Facts About Discolored Water

Though we're constantly working to keep your water clear, safe and pure, occasionally it may be discolored.

This is usually just a temporary, easy fix. It's often caused when water flowing through a water main dramatically increases or changes direction. Unusually high usage – by fire-fighting activities, a main break, an open hydrant, scheduled water main cleaning, summer irrigation demands, an infrastructure project, or other factors – can also stir up naturally occurring mineral sediments in system water mains.

If it happens, hold off on using your water for drinking or cooking. Avoid doing laundry, too. Instead, run your cold water tap for five or ten minutes. (Don't run the hot water, as this could pull sediments into your hot water tank.) If running the cold tap doesn't work, wait an hour and try it again. The problem should go away.

Before we start infrastructure projects that might temporarily discolor your water, Aquarion will notify you by mail. And if you've signed up online for our reverse 911 alerts, you'll hear about it that way, as well. To sign up for reverse 911 alerts, visit www.aquarionwater.com/alerts.

For more information, check out www.aquarionwater.com/discoloredwater. If you have any other questions, please call Aquarion customer service at 1-800-732-9678 or email cs@aquarionwater.com.



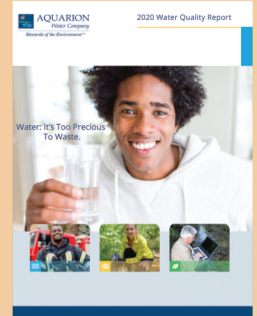
Checking Your Local Water Quality

For detailed information on how the water we supply to your tap meets or exceeds the strict quality standards of both federal and state governments, head to www.aquarionwater.com/wqr.

We prepared a report for each of the 75 systems we serve. The report includes facts about your local water sources, plus

details on the thousands of water quality tests we perform on our water each year. And if you

have any questions about your report, just call 1-800-832-2372, or email waterquality@aquarionwater.com.



Did You Know?

You can now chat with our Customer Service team during regular business hours. Just click the "Chat with us" button at www.aquarionwater.com and we'll promptly assist you.

