

WATER WATCH

New Hampshire

Summer 2021

Drought Brings Mandatory Water Conservation

The continuing lack of significant rainfall in New Hampshire, especially in southern areas, has now led Aquarion to require customers in Hampton, North Hampton, and Rye to limit lawn and garden irrigation to no more than two days per week.

New Hampshire has been facing drought conditions since 2020, and we still have a lot of hot summer days to go. By following the mandatory irrigation schedule now, we can conserve water supplies and reduce the possibility of a mandatory lawn watering ban later this summer.

Why the focus on outdoor irrigation?

That's where large amounts of water are often wasted. An automatic sprinkler irrigation system typically causes a 40% increase in water usage, much of it wasted on an overwatered landscape.

The most effective time to run sprinklers or irrigation systems is between dawn and 10:00 a.m. Aquarion recommends keeping the amount delivered to no more than one inch of water per week – which is what Mother Nature would normally provide.

More efficient watering methods such as drip irrigation, soaker hoses and hand-held watering, can continue to be used at any time.

For more ways to enjoy healthy landscapes with less water, check out www.aquarionwater.com/NHdrought. And thank you for helping to ensure there's always enough water to meet the most critical needs such as human consumption and fire protection.

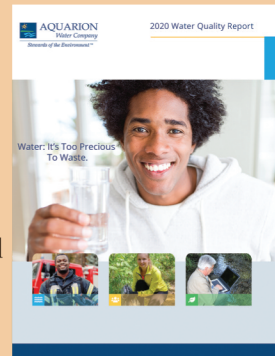


Last Digit of Your Address	Water Only On:
0, 2, 4, 6 or 8 (even numbers)	Sundays & Wednesday 12:01 am – 10:00 am, or 6:00 pm – Midnight
1, 3, 5, 7 or 9 (odd numbers)	Saturday & Tuesday 12:01 am – 10:00 am, or 6:00 pm – Midnight
No address number	Sunday & Wednesday 12:01 am – 10:00 am, or 6:00 pm – Midnight

Checking Your Local Water Quality

For detailed information on how the water we supply to your tap meets or exceeds the strict quality standards of both federal and state governments, head to www.aquarionwater.com/wqr.

We prepared a report for each of the 75 systems we serve. The report includes facts about your local water sources, plus details on the thousands of water quality tests we perform on our water each year. And if you have any questions about your report, just call 1-800-832-2372, or email waterquality@aquarionwater.com.



Clear Facts About Discolored Water

Though we're constantly working to keep your water clear, safe and pure, occasionally it may be discolored.

This is usually just a temporary, easy fix. It's often caused when water flowing through a water main dramatically increases or changes direction. Unusually high usage – by fire-fighting activities, a main break, an open hydrant, scheduled water main cleaning, summer irrigation demands, an infrastructure project, or other factors – can also stir up naturally occurring mineral sediments in system water mains.

If it happens, hold off on using your water for drinking or cooking. Avoid doing laundry, too. Instead, run your cold water tap for five or ten minutes. (Don't run the hot water, as this could pull sediments into your hot water tank.) If running the cold tap doesn't work, wait an hour and try it again. The problem should go away.

Before we start infrastructure projects that might temporarily discolor your water, Aquarion will notify you by mail. And if you've signed up online for our reverse 911 alerts, you'll hear about it that way, as well. To sign up for reverse 911 alerts, visit www.aquarionwater.com/alerts.

For more information, check out www.aquarionwater.com/discoloredwater. If you have any other questions, please call Aquarion customer service at 1-800-732-9678 or email cs@aquarionwater.com.



Did You Know?

You can now chat with our Customer Service team during regular business hours. Just click the "Chat with us" button at www.aquarionwater.com and we'll promptly assist you.

