



DRINKING WATER WARNING

Andrews Farm Water Company water is contaminated with *E. coli* BOIL YOUR WATER BEFORE USING

On July 28, 2026, two routine total coliform bacteria samples collected at the Andrews Farm Water Company Public Water System (PWS) tested positive for total coliform and *E. Coli* bacteria. Confirmatory samples taken on July 30, 2026, confirmed the presence of *E. coli* bacteria. *E. coli* bacteria can make you sick and are a particular concern for people with weakened immune systems. Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It can also happen due to a break in the distribution system (pipes).

What should I do? What does this mean?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST or USE BOTTLED WATER**

Bring all water to a rolling boil and let it **boil for at least one (1) minute** or use bottled water. You may cool the boiled water before using. Boiled or bottled water should be used for drinking, making ice, food preparation, brushing teeth and washing dishes until further notice. Boiling kills bacteria and other organisms in the water.

- Refer to the attached notice for additional precautions you may take. This information, including **Consumer Information on Boil Orders and Boil Order Frequently Asked Questions** is also located on the MassDEP website: <https://www.mass.gov/service-details/consumer-information-on-boil-orders>
- **Discard** all ice, beverages, uncooked foods, and formula made with tap water collected on or after **July 28, 2026**.
- **Food establishments** must follow MA DPH procedures and the direction of their local board of health, which may be more stringent than the DPH guide. **MA Department of Public Health - Guidance for Emergency Action Planning for Retail Food Establishments (pg. 30)** <http://www.foodprotect.org/guides-documents/emergency-action-plan-for-retail-food-establishment/>
- *Fecal coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.*
- The symptoms above are not only caused by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

What is being done?

We are in contact with MassDEP, which is evaluating the actions we are taking to ensure safe water is being delivered to you. On 7/31/26, we installed temporary emergency chlorination to provide disinfection to the distribution system, while we investigate the issue. We anticipate resolving the problem as soon as possible and will inform you when you no longer need to boil your water.

For more information, please contact Aquarion Water at 1-800-732-9678 or WaterQuality@aquarionwater.com. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

PWS Name: Andrews Farm Water Company

PWS ID#: 3038020

Date distributed: July 31, 2026